

Council of Europe

European Commission

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# "SOCIAL INSTITUTIONS SUPPORT PROGRAMME"

SISP(2006)1SPDYS2ndFINREP

# FIRST SPEAKING DAYS ON SOCIAL AND HEALTH INSURANCE (second round)

between

Serbia and Montenegro and Macedonia

20 and 21 February 2006

Pension and Disability Insurance Fund of Macedonia 12 Udarna Brigada 1000 Skopje

# FINAL REPORT

Macedonian citizens expressed huge interest for the second round of the First Speaking Days.

After announcing the event in the local newspapers, more than 400 people contacted the SISP regional office in order to register for the event.

Unfortunately, due to the fact that it was a two-days event and that 14 experts (seven experts of each country working in seven teams, each composed by one expert from each country) participated in the event, the SISP Office was able to finally select 217 cases.

The speaking days were opened by the State Secretary of the Macedonian Ministry of Labour and Social Policy Mr.Aco Janevski.

He warmly welcomed the initiative of organising this kind of events and emphasised its importance, stating that in the future this type of events should become a regular practise between national funds in the region.

Participants were also welcomed by Mr.Heimo Heringa, the SISP team leader, while on behalf of the Serbian delegation, Ms.Mirjana Mirkov, Director of the Department for implementation of pension and invalidity insurance, Republican Fund for Pension and Invalidity Insurance of Employed expressed their gratitude to the SISP Programme for providing this opportunity for the Funds of the two countries to meet.

Most of the cases were solved on the spot - a smaller number needed further looking into and the experts agreed to follow-up on those cases.

The Speaking Days were conducted in a very positive and effective way. Both, the clients and the experts, were satisfied with the results achieved.

One of the issues raised at the end of the Speaking Days by the Serbian Delegation was the organisation of the next speaking days between the countries that have a number of unsolved problems in respect of the exportation of benefits in the social security field.

The Serbian delegation expressed their interest in organising the Second Speaking Days between Serbia and Montenegro and Bosnia and Herzegovina.

Mr Heimo Heringa closed the event by inviting the Funds to take over the organisation of the Speaking Days and to make this activity a regular practise in the Western Balkan Region.

His message, as well as the organisation of the whole event, was warmly approved by the two delegations.

Participants:

#### <u>Macedonia</u>

Mr. Aco JANEVSKI State Secretary Ministry of Labour and Social Policy

**Mr. Sašo KLISAROSKI** Head of the Sector for realization of pension and disability insurance rights Pension and Disability Insurance Fund

**Ms. Irena RISTESKA** Officer for Solving Complains Pension and Disability Insurance Fund

Mr. Mihajlo KOSTOVSKI Assistant Manager Health Insurance Fund of Macedonia

**Ms. Margarita TRAJKOVA** Coordinator in the Department for pension and invalidity insurance Pension and Disability Insurance Fund

# Ms. Donka CVETANOVSKA

Head of the Unit for implementation of the International Agreements Pension and Disability Insurance Fund

#### Ms. Natka DIMITRIEVIC

Liquidator in the Unit for implementation of the International Agreements Pension and Disability Insurance Fund

Mr.Bekir MEDZITI

Controlor Pension and Disability Insurance Fund Skopje Branch Office

#### Serbia and Montenegro

#### Mrs. Mirjana MIRKOV

Director of the Department for implementation of pension and invalidity insurance Republic Fund of Pension and Disability Insurance of Employed

#### Mr. Miloš NIKAČ

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Head of the Department for pension and invalidity insurance for the implementation of the International Agreemens Republican Fund of Pension and Disability Insurance of Employed

# Mrs. Verica RADUNOVIĆ

Assistant Director of the Department for International social security conventions conduct office Republic Fund of Pension and Disability Insurance of Employed

#### Mr. Srđan TOMIN

Head of the Department for international insurance Republic Fund of Pension and Disability Insurance of Self-employed

# Mrs. Snežana KALINIĆ

Head of the Department for international agreements Republic Fund for Health Insurance

# Mr. Ivan TODOROVIĆ

Head of the Department for pension and invalidity insurance Republic Fund of Pension and Disability Insurance of Self-employed

# Mr Vukašin VUKIĆEVIĆ

Sector Manager Sector of Foreign Health Care Affairs Republic Institute of Health Insurance

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